

HOSPITALITY AND SERVICE INDUSTRY (5 WEEKS, 8 PROFESSIONAL INDUSTRY CERTIFICATIONS) (PROGRAM COST \$3,000) <u>O*Net</u> Code – 35-1012

The HSI program prepares students for employment in three sectors of the hospitality industry. They are Food Service, Customer Service and Hotel Uniform Services. The program is inclusive of professional industry certifications (2) in food service sanitation from the City of Chicago and the National Restaurant Association. Professional Customer Service Certification from the National Restaurant Association. Hotel Uniform Services Certification from the American Hotel and Lodging Educational Institute and First Aid, Blood Pathogen and CPR Certifications from the American Red Cross. The HSI program also includes comprehensive professionalism training and employment placement assistance. Students who complete this program will be able to apply the skills and credentials to diverse sectors of the hospitality and service industries. This program meets four days per week for five hours per day. Total contact time is twenty hours per week for a total of one hundred hours.

PROFESSIONAL RESTAURANT MANAGEMENT (5 WEEKS, 8 PROFESSIONAL INDUSTRY CERTIFICATIONS) (PROGRAM COST \$3,000) <u>O*Net Code – Nov-51</u>

The PRM program prepares students for employment in restaurant management. Program participants will gain Professional Industry Certification in the areas of food service sanitation (2) from the City of Chicago and the National Restaurant Association. Participants will also gain certification in the areas of Customer Service, Hospitality and Restaurant Management, ServSafe Alcohol/Illinois Basset, Inventory and Purchasing and Food and Beverage Cost Control inclusive of P&L Management. Students who complete this program will be able to assume management positions in the Restaurant sector of the Hospitality Industry. The PRM program also includes comprehensive professionalism training and employment placement assistance. This program meets four days per week for five hours per day. Total contact time is twenty hours per week for a total of one hundred hours.

EVENT PLANNING AND CATERING (5 WEEKS, 6 PROFESSIONAL INDUSTRY CERTIFICATIONS) (PROGRAM COST \$3,000) <u>O*Net Code</u> <u>– Nov-51</u>

The EPC program prepares students for employment in Event Management. Program participants will gain Professional Industry Certification in the areas of Food Service Sanitation (2) from the City of Chicago and the National Restaurant Association. Participants will also gain certification in the areas of Customer Service, Hospitality and Restaurant Management, ServSafe Alcohol/Illinois Basset, Inventory and Purchasing and Food and Beverage Cost Control inclusive of P&L Management. Students who complete this program will be able to assume management positions in the restaurant sector of the Hospitality Industry. The EPC program also includes comprehensive professionalism training and employment placement assistance. This program meets four days per week for five hours per day. Total contact time is twenty hours per week for a total of one hundred hours.

RETAIL SUPERVISOR (5 WEEKS, 3 PROFESSIONAL INDUSTRY CERTIFICATIONS) (PROGRAM COST \$3,000) O*Net Code - 41-1011

The RS program prepares students for employment in Retail Management. Program participants will gain Professional Industry Certification in the areas of Retail Customer Service and Retail Sales from the National Retail Federation and Human Resources from the National Restaurant Association. Students who complete this program will be able to assume management positions in the Retail sector of the Hospitality Industry. The RS program also includes comprehensive professionalism training and employment placement assistance. This program meets four days per week for five hours per day. Total contact time is twenty hours per week for a total of one hundred hours.

FOOD SERVICE MANAGER (5 WEEKS, 7 PROFESSIONAL INDUSTRY CERTIFICATIONS) (PROGRAM COST \$3,000) O*Net Code - Nov-51

The FSM program prepares students for employment in Food Service Management. Program participants will gain Professional Industry Certification in the areas of Food Service Sanitation (2) from the City of Chicago and the National Restaurant Association. Participants will also gain certification in the areas of ServSafe Alcohol/Illinois Basset, Food and Beverage Cost Control inclusive of P&L Management and Human Resources Management. Students who complete this program will be able to assume management positions in the Food Services sector of the Hospitality Industry. The FSM program also includes comprehensive professionalism training and employment placement assistance. This program meets four days per week for five hours per day. Total contact time is twenty hours per week for a total of one hundred hours.

LODGING MANAGER (5 WEEKS, 8 PROFESSIONAL INDUSTRY CERTIFICATIONS) (PROGRAM COST \$3,000 <u>O*Net Code - 119081</u>

The LM program prepares students for employment in the Lodging sector of the Hospitality Industry. Participants will obtain Professional Industry Certifications in the areas of Customer Service, Hotel Uniform Services and Food Service Sanitation. This program features Certifications (2) in Food Service Sanitation from the City of Chicago and the National Restaurant Association. One Hotel Uniform Services Certification from the American Hotel and Lodging Educational Institute covering 23 positions and One Certification in Customer Service from the National Restaurant Association. The LM program also includes comprehensive professionalism training and employment placement assistance. Students who complete this program will be able to apply the skills and credentials to the Hotel Lodging sector of the hospitality industry. **This program meets four days per week for five hours per day. Total contact time is twenty hours per week for a total of one hundred hours.**

PROFESSIONAL BOOKKEEPER ((5 WEEKS, 2 PROFESSIONAL CERTIFICATIONS) (PROGRAM COST \$5,000) <u>O*Net Code 43*3031</u>

This program equips students with fundamental accounting skills necessary to become a nationally certified full-charge bookkeeper. Program participants will learn the fundamentals of small business accounting and Generally Accepted Accounting Principles (GAAP) including but not limited to maintaining records, recording business transactions, developing basic financial statements, and using QuickBooks to record and report financial data. Program participants will also test for National Bookkeeper Certification and QuickBooks Certification with the National Bookkeepers Association. This program meets four days per week for five hours per day. Total contact time is twenty hours per week for a total of one hundred hours.

FOOD SERVICE SANITATION MANAGER-(1 DAY, 1 PROFESSIONAL CERTIFICATIONS) (PROGRAM COST \$265) O*Net Code - Nov-51

One day 8-hour certification class and testing for the ServSafe and City of Chicago Food Protection Manager Certification Examination which is required for all food service operations. The ServSafe certification is a duel certification by which they also receive the City of Chicago Food Manager Sanitation license and is valid for all 50 states which allows certification holders to operate food service operation and assume the role of management. This certification is required for all food service operations.

This program meets for one day for eight hours. Total contract time is 8 hours for one day